Product Support Schedule

Issued: August 31, 2017

For customers under an annual support agreement, SIOS Technology provides full support for its products for three years from their General Availability date. This support period is extended in situations where simple upgrade paths do not exist to later versions of SIOS products.

The table below shows products whose End of Support dates have been set. If these products are deployed within your IT infrastructure, we strongly recommend that you begin planning to upgrade to later versions. You can see these latest versions and their documentation on our website. If you are using an earlier version than what is listed below, it is no longer supported.

Product	End of Support
SteelEye Protection Suite for Linux v8.3	November 30, 2017
SteelEye Protection Suite for Linux v8.4	June 30, 2018
SteelEye Protection Suite for Linux v9.0	September 30, 2018
SteelEye Protection Suite for Linux v9.1.1	January 31, 2020
SteelEye Protection Suite for Linux v9.1.2	June 30, 2020
SteelEye Protection Suite for Windows v8.2	January 31, 2018
SteelEye Protection Suite for Windows v8.3	August 31, 2018
SteelEye Protection Suite for Windows v8.4	July 31, 2019
SteelEye Protection Suite for Windows v8.5	December 31, 2019
SteelEye Protection Suite for Windows v8.6	August 31, 2020
DataKeeper for Windows v8.2	January 31, 2018
DataKeeper for Windows v8.3	August 31, 2018
DataKeeper for Windows v8.4	July 31, 2019
DataKeeper for Windows v8.5	December 31, 2019
DataKeeper for Windows v8.5.1	March 31, 2020
DataKeeper for Windows v8.6	August 31, 2020
DataKeeper Cluster Edition for Windows v8.2	January 31, 2018
DataKeeper Cluster Edition for Windows v8.3	August 31, 2018
DataKeeper Cluster Edition for Windows v8.4	July 31, 2019
DataKeeper Cluster Edition for Windows v8.5	December 31, 2019

Product	End of Support
DataKeeper Cluster Edition for Windows v8.5.1	March 31, 2020
DataKeeper Cluster Edition for Windows v8.6	August 31, 2020

Contact your SIOS Technology sales representative or reseller to discuss obtaining and migrating to more recent versions of SIOS Technology products.